

Release note TRACES NT

Version 2.6.0 (04/04/2017)

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Operator search – An operator whose activity was deleted no longer appears in the 'operators to validate' list

A bug fix was installed so that an operator, where one activity was deleted and another one was validated will no longer appear as 'to validate'.

An authorized user searches for an operator to validate:

Search Operator 🔍 Operators To Validate + New private person + New Operator

Search: 🔍 Search Advanced search ▶

Country:

Operator Activity Filter

Section: Activity type:

Operator Activity Status: ☐ Include operators without activities

Nature:

Name ⓘ	Country	Identifiers	Activities	Full Address
Test operator by annex IV	🇧🇪 Belgium		<div>➤ Organic Importer (ORGANIC IMPORTER)</div> <div>➤ Organic Importer (ORGANIC IMPORTER)</div>	Street 1 Diest 3294

An operator with a valid and a new activity is found:

Test operator by annex IV 🔍 Save

Operator Details

Name

Country

Administrative region

City

Address

Coordinates /

Phone

Operator Identifiers + Add Identifier

No identifiers.

Operator Activities + Add Activity

➤ Organic Importer Organic Importer (ORGANIC IMPORTER) Valid 🗑️ 🔍 ✓

➤ Organic Importer Organic Importer (ORGANIC IMPORTER) New 🗑️ 🔍 ✓

➤ Users

The new activity is deleted and only the valid one is displayed:

Test operator by annex IV 🔍 Save

Success: Operator Test operator by annex IV was successfully saved.

Operator Details

Name

Country

Administrative region

City

Address

Coordinates /

Phone

Operator Identifiers + Add Identifier

No identifiers.

Operator Activities + Add Activity

➤ Organic Importer Organic Importer (ORGANIC IMPORTER) Valid 🗑️ 🔍 ✓

➤ Users

When the user searches for 'operators to validate' again, the list is empty: and the previous operator does not re-appear:

The screenshot shows the 'Search Operator' interface. At the top, there are buttons for 'Operators To Validate', 'New private person', and 'New Operator'. Below these is a search bar with the placeholder 'Please provide name, identifier...' and a 'Search' button. To the right of the search bar is an 'Advanced search' link. Below the search bar is a 'Country' dropdown menu. Underneath is the 'Operator Activity Filter' section, which includes a 'Section' dropdown (set to 'Organic Importer (ORGANIC IMPORTER)'), an 'Activity type' dropdown, an 'Operator Activity Status' dropdown (set to 'Select Activity status'), and a checkbox for 'Include operators without activities'. There is also a 'Nature' dropdown. Below the filter section is a table with columns: 'Name', 'Country', 'Identifiers', 'Activities', and 'Full Address'. The table is empty, and a message at the bottom states 'No Operators found.'

Creation of an operator by a user requesting a new role

When a user requests a new role as an operator and for that purpose creates a new operator, he is now obliged to complete the information about the operator's activity. By selecting the chapter 'organic' the activity box appears and the new operator can only be saved, when all mandatory fields are completed:

The screenshot shows the 'Create operator to request being attached to nusertim' interface. At the top, there is a button 'Create a new operator'. The interface is divided into two main sections. The left section, titled 'Operator Details', contains fields for 'Name' (set to 'Organic Operator'), 'Country' (set to 'Belgium (BE)'), 'Administrative region', 'City' (set to '1000 Brussel'), 'Address' (set to 'Grand Place 1'), 'Coordinates' (Latitude and Longitude), and 'Phone' (set to '+32123456'). Below these fields is a section for 'Operator Identifiers' with a '+ Add Identifier' button and a message 'No identifiers.'. The right section, titled 'Chapter or activity', contains a 'Chapter' dropdown (set to 'Organic') and an 'Activity' dropdown (set to 'Organic Importer'). Below these is a section for 'Activity Details' which includes a 'Section' dropdown (set to 'Organic Importer (ORGANIC IMPORTER)'), an 'Activity' dropdown (set to 'Organic Importer'), an 'Identifier' field, a 'Control Body / Control Authority' field, 'Valid From' and 'Valid to' date fields (both set to '+02:00 CEST'), a 'Publication date' field, and an 'Application date' field. There is also an 'Advanced search' button.

Alternatively the user can click on the 'add details' button without selecting a chapter:

← Create operator to request being attached to **nusertim** Create a new operator

Operator Details

Name *

Country Belgium (BE) *

Administrative region

City *

Address *

Coordinates /

Phone

Chapter or activity

Chapter * or + Add details

Operator Identifiers + Add Identifier

No identifiers.

This enables the user to create an operator that is not bound to a specific chapter. A Responsible for the load, for example:

Activity ✕ Cancel

▼ Activity Details

Section *

Activity *

Identifier

Valid From +02:00 CEST

Valid to +02:00 CEST

Publication date

Application date

Creation of an operator by an EU Control Body

The '+new operator' button has been made accessible to a user registered as EU Control Body:

Search Operator 🔍 Operators To Validate + New private person + New Operator

Search: 🔍 Search Advanced search ▶

Name	Country	Identifiers	Activities	Full Address
Click on the Search button to find Operators.				

This enables an EU Control Body user to create and validate an operator, who is certified by them:

The screenshot shows a web interface for creating an operator. At the top, a green success message states: "Success: Operator EU CB Operator BE was successfully saved." The main form is titled "EU CB Operator BE" and includes a "Save" button. The form is divided into two main sections: "Operator Details" and "Operator Activities".

Operator Details:

- Name: EU CB Operator BE *
- Country: Belgium (BE) *
- Administrative region: (empty) *
- City: 8000 Brugge *
- Address: Street *
- Coordinates: Latitude / Longitude *
- Phone: +32123456 *

Operator Activities:

- Organic Operator Organic Operator (ORGANIC OPERATOR) Valid
- Users

Operator Identifiers:

- + Add Identifier
- No identifiers.

Creation of an operator – contact details marked as mandatory

The contact detail field in the entry form for the creation of new operators has now been marked with an asterisk, so users can see directly that completing this field is mandatory:

This is a close-up of the "Operator Details" form. The fields are as follows:

- Name: RFL Test *
- Country: Belgium (BE) *
- Administrative region: (empty) *
- City: 8000 Brugge *
- Address: Street *
- Coordinates: Latitude / Longitude *
- Phone: +32123456 *

A red box highlights the phone field, which is marked with an asterisk to indicate it is mandatory.

CCA can add activities to operators which have been registered without an activity

Although from now on the users are forced to indicate the activity of their operator, there are still operators in the system, whose activities are missing.

When a CCA user searches for operators to validate, these operators are displayed:

Search Operator

🔍 Operators To Validate

+ New private person



+ New Operator

Search:

Please provide name, identifier...

🔍 Search

Advanced search ▶

Name 📄	Country	Identifiers	Activities	Full Address	
Amazonia Aust Pty Ltd	 Australia			1A 2019 Gold Coast Highway Miami QLD 4220 Queensland	
Amazonia Aust Pty Ltd	 Australia			1A 2019 Gold Coast Highway Miami QLD 4220 Queensland	

When clicking on the name of an operator, the CCA user can add a new activity. After completing the mandatory fields, the 'save' button must be clicked to confirm the changes:

Amazonia Aust Pty Ltd

Operator Details

Name

Amazonia Aust Pty Ltd

Country

Australia (AU)

Administrative region

Queensland

City

Queensland

Address

1A 2019 Gold Coast Highway Miami QLD 4220

Coordinates

Latitude

Longitude

Phone

+611300050851

Operator Identifiers

+ Add Identifier

No identifiers.

Operator Activities

+ Add Activity

New

Activity Details

Section

Select Section

Activity

Select Activity

Identifier

Valid From

+02:00 CEST

Valid to

+02:00 CEST

Publication date

+02:00 CEST

Application date

+02:00 CEST

Remarks

Search Remark:

Type a remark here...

Then the same CCA user can validate the new activity, by clicking the tick button and confirming the validation by clicking the save button again:

Amazonia Aust Pty Ltd

Success: Operator Amazonia Aust Pty Ltd was successfully saved.

Operator Details

Name: Amazonia Aust Pty Ltd

Country: Australia (AU)

Administrative region: Queensland

City: Queensland

Address: 1A 2019 Gold Coast Highway Miami QLD 4220

Coordinates: Latitude / Longitude

Phone: +611300050851

Operator Activities

Organic Exporter Organic Exporter (ORGANIC EXPORTER) Valid

Operator Identifiers

No identifiers.

User role request – the same role cannot be requested twice

A bug has been fixed, concerning the role request of users. Previously, when the user requested a role though a new window then closed the window and initiated the same role request again, the role would appear two times in the users profile, causing an error message, when an authorized person tried to validate the roles.

Now, the system prevents the user from requesting the same role twice. When the user opens their profile page, then requests a role in a new window and repeats this step for the same role request an error appears on top of the page and the repeated role request isn't submitted:

Select an existing operator

+ Create a new operator Request authorisation

2 Errors: VISCERY-003 Already requested
VISCERY-003 Already requested

Country: Belgium (BE)

Section:

Activity Type:

Search: Type business name, approval number... Search

The request only appears once in the list of roles that the user requested:

Your Roles			
Filter status <input checked="" type="checkbox"/> 2 Requested <input checked="" type="checkbox"/> 0 Suspended <input checked="" type="checkbox"/> 3 Valid Request new role			
Operator	COMERCIAL JAVIER CASADO • Organic Importer 47012 Valladolid Spain (ES)	Valid	
Operator	Stockamöllan AB • Timber Import 28060 Broby Sweden (SE)	Valid	
Operator	test importer 4 • Organic Importer • Timber Import 54287 Mariestad Sweden (SE)	Valid	
Operator	ABC test 2 • Organic Importer 6591 Macon Belgium (BE)	Requested	
Operator	Test Chapter - Activity • Organic Importer 1000 Brussel Belgium (BE)	Requested	

User role request – refined search for authority roles

The search for a user requesting a role as an authority has been refined. The search options now include a filter by competence, which is also displayed in the search results list, so the user sees, in which field of competence they are requesting a role:

Select an authority Request authorisation

Country Belgium (BE)
Role CCA - Central Competent Authority
Competence Organic
Authority Name Search

Name	Full Address	Role	Competence	Code	Select all
Vlaams Gewest Vlaamse Overheid, Departement Landbouw en Visserij, Afdeling Voorlichting, Doelgroepenbeleid en Kwaliteit Plant	Ellipsgebouw Koning Albert II laan 35 bus 40 1030 Brussel (Schaarbeek) Belgium	CCA	Organic	BE0023	<input type="checkbox"/> Select
Région wallonne Service public de Wallonie DG Agriculture, Ressources naturelles & Environnement Direction de la Qualité	chaussée de Louvain 14 5000 Namur Belgium	CCA	Organic	BE0024	<input type="checkbox"/> Select
Authority CCA Plants Test	Street 1 2000 Antwerpen Belgium	CCA	Plants	BE00006	<input type="checkbox"/> Select
Brussels Hoofdstedelijk Gewest / Région de Bruxelles Capitale	Gewestelijke Overheidsdienst Brussel Brussel Economie en Werkgelegenheid - / Service Public Régional de Bruxelles Bruxelles Economie et Emploi Kruidtuinlaan 20 1035 Bruxelles Belgium	CCA	Organic Plants	BE0025	<input type="checkbox"/> Select

User role request – third country CCA and Control Authority

From now on, a user based in a third country no longer needs two EU login profiles to fulfil both of his roles: CCA and Control Authority (CA).

For countries like New Zealand or Costa Rica, the national competent authority also acts control authority, which is authorised to issue the COI certificates for operators in their country.

Previously, a user working for such an authority needed two profiles in order to request both these roles, as the system prevented the request of an authority and control authority role at the same time.

A user logging in o TRACES NT can now have both roles, CCA and CA:

Manage **CCA CR TWO** **ntwoccac** Cancel Save changes

User details Attached Security Roles & Groups

Username **ntwoccac** Email

Domain ☒ External Phone

First name Fax

Last name Application access Has access.

Roles Add new Role

User Roles status to display ☐ Deleted ☒ Requested ☐ Suspended ☒ Valid

Authority	Control Body
<div>Servicio Fitosanitario del Estado (FSE) CCA CR000001 San Jose Costa Rica (CR)</div>	<div>Servicio Fitosanitario del Estado, Ministerio de Agricultura y Ganaderia (CR-BIO-001) CR-BIO-001 San Jose Costa Rica (CR)</div>

TRACES
TRAdE Control and Expert System

Search for Certificate of Inspection Create new COI

Search: Search Advanced search

Reference number	Country of export	Countries of origin	Country of destination	Exporter	Importer	Certificate status
Start searching with Search button.						

Last login: 2017-06-07 15:40:15

Available profiles:

- Servicio Fitosanitario del Estado (FSE)
- Servicio Fitosanitario del Estado, Ministerio de Agricultura y Ganaderia (CR-BIO-001)

Last update: 2017 [Report a Problem](#) [Legal Notice](#) [Cookies](#) [Privacy statement](#) [Credits](#) [Contact](#) [Top Page](#)

European Commission - DG Health & Food Safety

TRACES NT 2.6.0-SNAPSHOT (03/07/2017 08:43:56)
powered by TRACESNTALP_ACOM11

However, it is still not permitted to request a role as CCA and Control Body

COI certificate – Updated information for Box 9: Country of clearance/Point of entry

Search in Box 9 has been narrowed down

The user is no longer able to select any city in Box 9. Only cities can be displayed, where an authority (BCP or CCA) is registered and valid in TRACES NT, that is authorised to sign a COI certificate.

When creating a COI, you can search the authority by their name, but also by their UN/LOCODE:

A search modal window titled "[en] coi.edit.border.control.post.selection.modal.title". It features a search bar with the text "NLRTM" and a "Search" button. Below the search bar is a table with the following columns: Name, Address, Role, Code, and UN/LOCODE. The table contains one entry: "Douane Rotterdam Rijnmond" with address "Laan op Zuid 391 3072 Rotterdam" and role "BCP". The UN/LOCODE is "NLRTM". There is a "Select" button next to the entry. A "Close" button is at the bottom right.

Name	Address	Role	Code	UN/LOCODE
Douane Rotterdam Rijnmond	Laan op Zuid 391 3072 Rotterdam Netherlands	BCP	NL0001	NLRTM

The code is displayed in Box 9 of the COI:

Box 9: Country of clearance/Point of entry. The form displays the following information: Authority Name: Douane Rotterdam Rijnmond; Country: Netherlands; ISO Code: NL; BCP: NL0001; Address: Laan op Zuid 391 3072 Rotterdam; UN/LOCODE: Rotterdam (NLRTM). The UN/LOCODE field is highlighted with a red box. There are buttons for Edit, Advanced..., and Clear.

Additionally, Box 9 now displays the authority name and not only a city:

Box 9: Country of clearance/Point of entry. The form displays the following information: Authority Name: Douane Rotterdam Rijnmond; Country: Netherlands; ISO Code: NL; BCP: NL0001; Address: Laan op Zuid 391 3072 Rotterdam; UN/LOCODE: Rotterdam (NLRTM). The Authority Name and Address fields are highlighted with red boxes. There are buttons for Edit, Advanced..., and Clear.

In the PDF version of the COI the complete information is also displayed:

9. Country of clearance/Point of entry

ANTWERPEN DAE DOUANEKANTOOR - BE0002
ELLERMANSTRAAT 21 (NOORDSTERGEBOUW), Antwerpen, 2060,
Belgium (BE)
Antwerpen (BEANR)

On the other hand, when searching for a city in Box 9 of the COI with no authority attached, no results are displayed:

Search:

Country:

Role: Code:

Name	Address	Role	Code	UN/LOCODE
No matching results.				

Changing the BCP by an issuing body

A user with a role as Control Body that is mentioned as the issuing body, in Box 1 "Issuing control body or authority (name, address and code)" of a COI can modify the box 9 of the certificate, as long as this has not been signed by the endorsing authority:

Box 9 contains information of a Point of entry, which needs to be changed:

9 Country of clearance/Point of entry

Authority Name: **Hauptzollamt Hamburg-Hafen**

Country: **Germany** ISO Code: **DE**

BCP: **DE0011**

Address: **Wendenstraße 21**
20097 Hamburg, Freie Und Hansestadt

UN/LOCODE: **Hamburg (DEHAM)**

By clicking the 'clear' button the current information is removed:

The screenshot shows a form titled "9 Country of clearance/Point of entry". It contains several input fields: "Authority Name", "Country" (with a dropdown arrow), "ISO Code" (with a dropdown arrow), "Code", "Address", and "[en] certificate.authority.activity.unlocode". To the right of these fields are three buttons: "Edit", "Advanced...", and "Clear". The "Clear" button, which has a trash icon, is highlighted with a red rectangle.

The user can search for a new point of entry in any country outside the EU and EEA:

This screenshot shows the same form as before, but with a search dropdown menu open. The "Country" field has "Antw" entered. The dropdown menu displays a list of results, with the top result highlighted: "ANTWERPEN DAE DOUANEKANTOOR", "ELLERMANSTRAAT 21 (NOORDSTERGEBOUW)", "2060 Antwerpen". The "Clear" button is still highlighted with a red rectangle.

The new information will be displayed in the COI and the changes need to be saved by clicking the 'Save' button in the bottom left corner:

The screenshot shows the full COI form. The "9 Country of clearance/Point of entry" section is filled with the data from the previous search: "ANTWERPEN DAE DOUANEKANTOOR", "Belgium", "BE", "BE0002", "ELLERMANSTRAAT 21 (NOORDSTERGEBOUW)", "2060 Antwerpen", and "Antwerpen (BEANR)". To the right is the "10 Country of destination" section, which is currently empty. At the bottom of the form, there is a green success message: "Success: COI issuing body declaration has been successfully saved." To the right of this message are three buttons: "Cancel", "Preview PDF", and "Save". The "Save" button is highlighted with a red rectangle.

COI certificate – field for the customs document reference has been added

In the 'purpose box' below boxes 11 and 12 a field has been added to provide space for the customs document reference. The field is available, when the option 'to first consignee' is chosen. The customs document reference can be added by the importer, the issuing body or the endorsing

authority user:

The screenshot shows a web form for a COI certificate. It has two main sections at the top: '11 Importer (name, address and EORI number)' and '12 First consignee in the Union (name and address)'. Both sections have fields for Name, Country, and ISO Code, along with 'Edit', 'Advanced...', and 'Clear' buttons. Below these is a 'Purpose' section, which is highlighted with a red border. It contains two radio button options: 'To first consignee' (selected) and 'To be released in batches (base for extract)'. Under the selected option, there is a text input field containing 'Customs document'.

COI certificate – bug fix for supporting documents

A bug related to the supporting documents in a COI certificate has been fixed:

- An importer user: can upload supporting documents and view his own uploaded files
- An issuing body user: Can view importer's uploads and can upload supporting documents and view his own uploaded files
- An endorsing authority user : can upload supporting documents and view his own uploaded files and view uploads of others

COI certificate - search for national authorities

The COI certificates displayed has been refined.

A BCP user can only see the COI that need to be signed by their BCP and not all COI to be signed in their country. Additionally, they see all certificates that have been signed as 'not clearable' by any country.

A CCA user can see all COI for BCPs in their country, and also the COI for first consignees based in their country, which have to be signed by a BCP in another country and all certificates that have been signed as 'not clearable' by any country.

COI certificate – Box for endorsing authority – checks and signature in Box 20

In order to enable countries, where the document/Id... checks have to be done by one authority and the final decision be signed by a second one, this has been made available in TRACES NT.

For these countries, designated CCA will be attributed with two authority domains (EAO and OPL):

The screenshot shows a box titled 'Authority Domains'. It has a search bar with the text 'Search and assign Authority Domains...' and an 'Add' button. Below the search bar, there are two buttons: 'Endorsing Authority for Organic Certification (EAO)' and 'Organic Production and Labelling (OPL)'. Both buttons have a small 'x' icon in the top right corner.

In practice, a user signed in as the BCP mentioned in Box 9 of the certificate can complete the necessary checks and then save the COI:

For the relevant competent authorities of Member State

Means of Transport after border inspection post

Add Means of Transport

No Means of Transport after Entry Point.

Checks

According to Art. 16 of 2004/882.

Documentary Check

☐ Not Acceptable

☒ Acceptable

ID Check

☐ Not Acceptable

☐ Not Done

☒ Acceptable

Physical Checks and Laboratory Test

Physical Check

☐ Not Acceptable

☐ Not Done

☒ Acceptable

Laboratory Test

☐ Satisfactory

☐ Not Satisfactory

☒ Not Done

Corresponding Health Certificate

Reference

Cancel

Success: COI.MX.2017.0000047 has been successfully updated.

Preview PDF

Save as

Afterwards, a user signing in for a CCA of the same country, where the CCA has two authority domains, can sign the Certificate in Box 20:

Number for customs warehousing or inward processing

20 Verification of the consignment and endorsement by the relevant Member State's competent authority

Conclusion ☒ Clearable ☐ Clearable as Conventional ☐ Not Clearable

Date of signature Thursday 6 July 2017 at 12:43:47 +02:00 CEST.

Relevant Authority Person Endorsing Authority USER TWO

Authority Swedish Customs

Quality (Border Control Post)

Address Box 12854 Stockholm 11298

Country Sweden ISO Code SE

Signature

Consignment Verification Signed.

Endorsing Authority USER TWO Log Out

endorsing-authority-user2@ec-trace.eu

English (English)

Edit your profile

Last login: 2017/07/07 12:43:47 +0200 CEST

Available profiles:

National Food Agency

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References

Producers

Countries

Commodities

Issuing Body checks